



## **Announcement of Invitech ICT Services Ltd. on the amendment of the General Terms and Conditions of Contract**

Dear Customer! We hereby notify you that we are amending the General Terms and Conditions of Contract (“**GT&C**”) of Invitech ICT Services Ltd. (2040 Budaörs, Edison. U. 4.) (“**Service Provider**”) as described in this announcement.

**The date of entry into force of the GTC amendments is: May 1, 2021**

**We are summing up the details of the GTC amendment as follows:**

### **A) Reasons for the GTC amendment**

1. Clarification of such part of the text of the GT&C that does not or only minimally affects the rights of the Customers, in the interest of clarity and freedom from contradiction, with observance of Article 132 (2) a) of the Eht.;
2. Introduction of the e-bill as optional bill format;
3. Amendment of the provisions on refunds;
4. Change of the description of the Business IP Center voice recording function;
5. Introduction of new broadband internet packages;
6. Provisions for complex data transmission (machine-to-machine) services provided over a mobile network;
7. Integration of the changes to the new server room that will open in the Invitech DC10-III data center;
8. Modification of the tariff schedules of Audiotex and Audiofix premium rate services;

### **B) Changes affecting the body text of the GTC**

1. We introduce the PDF-format e-bill to be sent by e-mail, which preserves the original image of the regular bill and which, after printing, acts as a proper accounting document with the same content as the regular invoice. (GTC 7.1.8)
2. We amend the rules of fee refunds. (GTC 7.5)

### **C) Changes affecting the annexes of the GTC**

1. We modify the voice recording function of the Business IP Center. According to the Customer’s choice, the voice recordings will either be sent to them in e-mail or stored in a central storage place for 15 days. (Annex 1, 1.1.6.7)
2. We modify the optional packages of broadband internet access services and make more precise the description of the service. Packages used under an existing contract but no longer available for selection will be moved to closed packages in Annex 2.
3. (Annex 1, 1.7.2, 1.7.3; Annex 2, 1.7.2; 6.)
4. Beside the mobile internet service, we include among the services provided on the mobile network provisions for the machine-to-machine (M2M) service, which apply to the provision of complex fixed data transmission services. (Annex 1, 1.8.2)
5. We integrate the features of the new server room that will open in the Invitech DC10-III data center in the description of the DataCenter infrastructure (Annex 1, 7.2.5, 7.3.4)
6. We delete the 180 number of the exact time service that cannot be called from our network. (Annex 2, 1.2.5.1)
7. Based on the data provided by Magyar Telekom Plc., and 4VOICE Kft., the tariff schedules of the Audiofix and Audiotex services will change. (Annex 2, 1.2.8.5; 1.2.9.5)

If the amendments described above contain any adverse provisions for you, you may terminate your contract within 45 days from the date of receipt of this notice, with immediate effect, without further legal consequences. If you do not exercise this right within the above time, this fact will qualify acceptance of the GT&C amendments.

The provisions of the G&TC and the Contracts not affected by the above changes will remain in force with unchanged content. The integrated text of the amended GT&C can be viewed on our internet site ([invitech.hu/aszf](http://invitech.hu/aszf)).