

Invitech ICT Services Ltd.

2040 Budaörs, Edison u. 4.

**General Terms and Conditions of
Contract
(Invitech GTC)**

ANNEX 2

Service tariffs

The values given in tariffs are in Hungarian Forint (HUF) or in foreign currency as indicated, and do not contain VAT (which currently is 5% for internet-access services, 27% for other services)

Date of entry into force of this GTC:

1 May 2020



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1. Electronic communication services

1.1 Telephone service

The fees shall be charged as per connection.

1.1.1 Fixed telephone service – Analog (PSTN) connection

	One-time fee	Monthly fee	Other conditions
Invitech Service Area	32 000	5 997	-
Outside the Invitech Service Area	60 000	10 380	-

Supplementary services included in the package:

Calling line identification presentation	-
Calling line identification restriction (CLIR), permanent	-
Calling line identification restriction (CLIR), by call	-
Call forwarding on busy signal	-
Call forwarding on no reply (CFNR)	-
Call forwarding unconditional	-
'Do not disturb' service	-
Call waiting	-

1.1.2 Fixed telephone service – ISDN2 connection

	One-time fee	Monthly fee	Other conditions
Invitech Service Area	ISDN2 p-p10 ISDN2 p-p0 ISDN2 p-mp	60 000	12 590 8 249 9 293
	ISDN30 p-p100	900 000	127 427
	ISDN30 p-p0		104 280
Outside the Invitech Service Area	ISDN2 p-p, p-mp	200 000	20 757
	ISDN30	750 000	162 811

Supplementary services available with ISDN2 p-p 0, p-p 10 and p-mp connection:

Additional subscriber number	-	314,96	Per subscriber number
Sub-addressing	-	393,70	-

Supplementary services included in the package:

Direct dialing-in (DDI – 0 / 10)	p-p 0/10 configuration
Line hunting	
Multiple subscriber number (MSN - 2)	
Call waiting	
Call hold	
Terminal portability	p-mp configuration
Calling line identification presentation	
Calling line identification restriction (CLIR), permanent	
Calling line identification restriction (CLIR), by call	
Connected line identification	
Connected line identification restriction (COLR), permanent	-
Connected line identification restriction (COLR), by call	-
Call forwarding on busy signal	-
Call forwarding on no reply (CFNR)	-
Call forwarding unconditional	-

Supplementary services available with ISDN30 p-p 0, p-p 100 connection:

Additional subscriber number	-	314,96	Per subscriber number
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Supplementary services included in the package:

Sub-addressing	-
Direct dialing-in	-
Calling line identification presentation	-
Calling line identification restriction (CLIR), permanent	-
Calling line identification restriction (CLIR), by call	-
Connected line identification	-

	One-time fee	Monthly fee	Other conditions
Connected line identification restriction (COLR), permanent			-
Connected line identification restriction (COLR), by call			-
Call forwarding on busy signal			-
Call forwarding on no reply (CFNR)			-
Call forwarding unconditional			-
Line hunting			-

1.1.3 Location independent (nomadic) telephone service

	One-time fee	Monthly fee	Other conditions
Business IP Vox Account	-	10 380	-

1.1.4 Fixed VoIP telephone service

	One-time fee	Monthly fee	Other conditions
Business IP Vox Analog	60 000	10 380	-
Business IP Vox ISDN 2	200 000	20 757	-
Business IP Vox main line	60 000	10 380	-
Business IP Center- extension	60 000	10 380	-
SIP- trunk	600 000	10 380	Per channel, minimum 10 pcs

Supplementary services included in the package:

Calling line identification presentation	-
Calling line identification restriction (CLIR), permanent	-
Calling line identification restriction (CLIR), by call	-
Call forwarding on busy signal	-
Call forwarding on no reply (CFNR)	-
Call forwarding unconditional	-
Terminal portability -	-
Connected line identification	-
Connected line identification restriction (COLR), permanent	-
Connected line identification restriction (COLR), by call	-
Direct dialing-in (DDI – 0 / 10)-	-

Supplementary services included in Business IP Vox and IP Center telephone service:

'Do not disturb' service	-
Call waiting	-
Call hold	-

Supplementary services included in Business IP Center telephone service:

Complete disable of call forwarding	-
Immediate call reception	-
Short number (extension number)	-
Call transfer	-
Web-based (on-line) administration interfac	-
Distinctive ringing	-
Parallel ringing	-
Speed dialling	-
PC Integration	-
Call take-over (within group)	-
Voicemail service	-
Integrated directory function	-

Supplementary services included in SIP Trunk service:

Direct dialing-in (DDI – 0 / 10)	-
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1.1.5 Business IP Center PBX functions

	One-time fee	Monthly fee	Other conditions
GSM adapter function	-	1 356	Per GSM adapter
Call groups	-	1 357	Per extension
Voice recording	-	12 889	Per extension

	One-time fee	Monthly fee	Other conditions
e-Fax service	-	6 648	-
e-Fax additional mail address	-	678	-
Monthly rental charge of extra IP telephone set	-	8 141	Contracts before 01. 01. 2017.
Monthly rental charge of Videotelephone set	-	8 141	-
Extra 1. IP telephone monthly rent	-	2 243	-
Extra 2. IP telephone monthly rent		3 926	-
Extra 3. IP telephone monthly rent	-	6 169	-
Extra 4. IP telephone monthly rent	-	7 851	-
Extra 5. IP telephone monthly rent	-	15 703	-
Partner extension	-	24 787	Per extension
Remote nomadic office	-	872	Per extension
Multi level IVR function	-	3 914	Per menu levels
Individual Logo	15 000	-	By device types
Individual Logo (for orders before 1/5/2014.)	-	196	Per extension, Contracts before 01. 05. 2014.
Music changing for holding or parking calls	15 000	-	-
PIN code protection	-	196	Mellékenként
Voicemail by email	-	196	Mellékenként
Control Number setting	-	Díjmentes	-

1.2 Call type fees

1.2.1 Call charges

Business Base voice (Alaphang) tariff plan		
Call completion fee (HUF/call)	Daytime	9,38
	Discount	6,01
Call charges (HUF/minute)		
Billing unit	Second	
Call direction		Call period
Local call	Daytime	21,70
	Discount	10,17
Local call to another service provider's network	Daytime	21,70
	Discount	10,17
Regional call within the region	Daytime	21,70
	Discount	10,17
Domestic long distance call	Daytime	39,89
	Discount	18,04
Domestic special call	Daytime	39,89
	Discount	18,04
Domestic mobile network call	Daytime	118,72
	Discount	77,47
Nomadic call (0621)	-	8,66
Call towards internet (0651 3bc-def)*	Daytime	4,80
	Discount	2,56
International call	Zone 1	103,43
	Zone 2	115,60
	Zone 3	127,75
	Zone 4	213,05
	Zone 5	261,70
	Zone 6	286,00
	Zone 7	310,32
	Zone 8	432,01
	Zone 9	553,79
	Zone 10	797,22
	Zone 11	918,90

* Call charge of the calls towards Internet are exclusive of Internet access fee. The monthly subscription fee of internet access and usage will be billed by the service provider of Internet service.

1.2.2 World number (Világszám) service (1700)

International call	Call charge (HUF/minute)
Zone 1	25,79
Zone 2	36,13
Zone 3	46,46
Zone 4	82,59
Zone 5	103,23
Zone 6	123,87
Zone 7	144,53
Zone 8	165,16
Zone 9	206,45
Zone 10	309,67
Zone 11	619,34

The rates of the Világszám service are calculated on the basis of the billing unit of the tariff plan and the Call completion fee specified in the tariff plan.

1.2.3 Tariff zones for international calls

Country	Network	Zone
Abkhazia	mobile	9
Abkhazia	fixed	9
Afghanistan	mobile	10
Afghanistan	fixed	10
Albania	mobile	5
Albania	premium	10
Albania	fixed	5
Algeria	mobile	10
Algeria	fixed	7
USA	mobile	2
USA	premium	6
USA	fixed	2
American Samoa	mobile	5
American Samoa	fixed	6
U.S. Virgin Islands	mobile	2
U.S. Virgin Islands	fixed	6
Andorra	mobile	5
Andorra	fixed	5
Angola	mobile	10
Angola	fixed	9
Anguilla	mobile	9
Anguilla	fixed	10
Antigua and Barbuda	mobile	10
Antigua and Barbuda	fixed	10
Argentina	mobile	8
Argentina	fixed	6
Aruba	mobile	6
Aruba	fixed	8
Ascension	mobile	11
Ascension	fixed	11
Australia	mobile	6
Australia	fixed	6
Australia	műholdas	11
Australia's external territories (Antarctica, Norfolk)	mobile	11

Country	Network	Zone
Australia's external territories (Antarctica, Norfolk)	fixed	11
Austria	mobile	4
Austria	premium	8
Austria	fixed	1
Azerbaijan	mobile	10
Azerbaijan	fixed	10
Azerbaijan	premium	11
Bahamas	mobile	9
Bahamas	fixed	9
Bahrain	mobile	8
Bahrain	fixed	9
Bangladesh	mobile	9
Bangladesh	fixed	8
Barbados	mobile	10
Barbados	fixed	10
Belgium	mobile	4
Belgium	premium	8
Belgium	special	8
Belgium	fixed	1
Belize	mobile	10
Belize	fixed	10
Benin	mobile	10
Benin	fixed	11
Bermuda	mobile	6
Bermuda	fixed	9
Bhután	mobile	9
Bhután	fixed	9
Bissau-Guinea	mobile	11
Bissau-Guinea	fixed	11
Bolivia	mobile	9
Bolivia	fixed	10
Bosnia and Herzegovina	mobile	5
Bosnia and Herzegovina	fixed	5
Botswana	mobile	10

Country	Network	Zone
Botswana	fixed	11
Brasil	mobile	6
Brasil	fixed	8
British Virgin Islands	mobile	6
British Virgin Islands	fixed	9
Brunei	mobile	9
Brunei	fixed	9
Bulgaria	mobile	4
Bulgaria	fixed	2
Burkina Faso	mobile	10
Burkina Faso	fixed	10
Burundi	mobile	11
Burundi	fixed	11
Chile	mobile	7
Chile	fixed	11
Cyprus	mobile	4
Cyprus	fixed	3
Comoros	mobile	10
Comoros	fixed	10
Comoros	premium	11
Cook Islands	mobile	11
Cook Islands	fixed	11
Costa Rica	mobile	9
Costa Rica	fixed	8
Chad	mobile	10
Chad	fixed	10
Bohemia	mobile	4
Bohemia	special	8
Bohemia	fixed	3
Bohemia	premium	8
Demark	mobile	4
Demark	premium	8
Demark	fixed	3
South Africa	mobile	9
South Africa	fixed	9
South Sudan, Republic of	mobile	10
South Sudan, Republic of	fixed	10
Diego Garcia	mobile	11
Diego Garcia	fixed	11
Dominica	mobile	7
Dominica	fixed	10
Dominican Republic	mobile	7
Dominican Republic	fixed	8
Djibouti	mobile	10
Djibouti	fixed	10
Ecuador	mobile	10
Ecuador	fixed	9
Equatorial Guinea	mobile	7
Equatorial Guinea	fixed	10
United Arab Emirates	mobile	8
United Arab Emirates	fixed	7
Egypt	mobile	9
Egypt	fixed	8
El Salvador	mobile	11

Country	Network	Zone
El Salvador	fixed	9
Ivory Coast	mobile	11
Ivory Coast	fixed	11
Ivory Coast	premium	11
Eritrea	mobile	10
Eritrea	fixed	10
Northern Mariana Islands	mobile	10
Northern Mariana Islands	fixed	9
Estonia	mobile	4
Estonia	premium	8
Estonia	fixed	1
Ethiopia	mobile	11
Ethiopia	fixed	10
Falkland Island	mobile	11
Falkland Island	fixed	11
Belarus	mobile	9
Belarus	fixed	9
Faroe Islands	mobile	8
Faroe Islands	fixed	9
Fiji	mobile	10
Fiji	fixed	10
Finland	mobile	4
Finland	special	8
Finland	fixed	3
French Guiana	mobile	10
French Guiana	fixed	8
French Polynesia	fixed	10
France	mobile	4
France	premium	8
France	fixed	1
Philippines	mobile	9
Philippines	fixed	8
Gabon	mobile	10
Gabon	fixed	10
Gambia	mobile	10
Gambia	fixed	11
Ghana	mobile	11
Ghana	fixed	11
Gibraltar	mobile	9
Gibraltar	fixed	6
Greece	mobile	4
Greece	fixed	3
Grenada	mobile	7
Grenada	fixed	11
Greenland	mobile	10
Greenland	fixed	9
Georgia	mobile	9
Georgia	fixed	10
Guadeloupe	mobile	8
Guadeloupe	fixed	6
Guam	mobile	10
Guam	fixed	9
Guatemala	mobile	9
Guatemala	fixed	9

Country	Network	Zone
Guinea	mobile	10
Guinea	fixed	10
Guyana	mobile	10
Guyana	fixed	10
Haiti	mobile	11
Haiti	fixed	11
Netherlands Antilles	mobile	8
Netherlands Antilles	fixed	7
Netherlands	mobile	5
Netherlands	premium	8
Netherlands	fixed	2
Honduras	mobile	9
Honduras	fixed	9
Hong Kong	mobile	6
Hong Kong	fixed	6
Croatia	mobile	4
Croatia	fixed	2
India	mobile	9
India	fixed	9
Indonesia	mobile	7
Indonesia	fixed	6
Iraq	mobile	7
Iraq	fixed	8
Iran	mobile	7
Iran	fixed	7
Ireland	mobile	4
Ireland	premium	8
Ireland	fixed	3
Iceland	mobile	5
Iceland	fixed	5
Israel	mobile	7
Israel	fixed	6
Israel	premium	10
Israel (Palestinian Area)	special	6
Jamaica	mobile	11
Jamaica	fixed	9
Japan	mobile	7
Japan	fixed	6
Yemen	mobile	9
Yemen	fixed	9
Jordan	mobile	9
Jordan	fixed	9
Cayman Islands	mobile	6
Cayman Islands	fixed	9
Cambodia	mobile	9
Cambodia	fixed	9
Cameroon	mobile	9
Cameroon	fixed	10
Canada	mobile	1
Canada	fixed	3
Canada	special	6
Canada	premium	9
Qatar	mobile	9
Qatar	fixed	9

Country	Network	Zone
Kazakhstan	mobile	7
Kazakhstan	premium	9
Kazakhstan	fixed	7
East Timor	mobile	10
East Timor	fixed	10
Kenya	mobile	10
Kenya	fixed	11
China	mobile	6
China	fixed	6
Kyrgyzstan	mobile	9
Kyrgyzstan	fixed	9
Kiribati	mobile	11
Kiribati	fixed	11
Colombia	mobile	9
Colombia	fixed	8
Congo	mobile	10
Congo	fixed	10
Congo, Democratic Republic of the (Zaire)	mobile	10
Congo, Democratic Republic of the (Zaire)	fixed	11
Korea, Republic of	mobile	6
Korea, Republic of	fixed	6
Korea, Democratic People's Republic of	mobile	10
Korea, Democratic People's Republic of	fixed	10
Kosovo	mobile	5
Kosovo	fixed	5
Central African Republic	mobile	9
Central African Republic	fixed	10
Cuba	mobile	11
Cuba	fixed	11
Kuwait	mobile	9
Kuwait	fixed	7
Lao People's Democratic Republic	mobile	10
Lao People's Democratic Republic	fixed	8
Poland	mobile	4
Poland	premium	8
Poland	fixed	2
Lesotho	mobile	11
Lesotho	fixed	10
Latvia	mobile	4
Latvia	premium	10
Latvia	fixed	4
Lebanon	mobile	8
Lebanon	fixed	9
Liberia	mobile	10
Liberia	fixed	11
Lybia	mobile	10
Lybia	fixed	11
Liechtenstein	mobile	5
Liechtenstein	premium	9
Liechtenstein	fixed	5

Country	Network	Zone
Lithuania	mobile	4
Lithuania	premium	8
Lithuania	fixed	3
Luxembourg	mobile	4
Luxembourg	premium	8
Luxembourg	fixed	3
Macedonia	mobile	9
Macedonia	fixed	8
Macedonia	premium	10
Madagascar	mobile	11
Madagascar	fixed	11
Madagascar	premium	11
Macau	mobile	9
Macau	fixed	9
Malaysia	mobile	9
Malaysia	fixed	9
Malawi	mobile	9
Malawi	fixed	10
Maldives	mobile	11
Maldives	fixed	11
Mali	mobile	10
Mali	fixed	10
Malta	mobile	4
Malta	fixed	2
Marocco	mobile	10
Marocco	fixed	10
Marshall Islands	mobile	7
Marshall Islands	fixed	11
Martinique	mobile	8
Martinique	fixed	6
Mauritania	mobile	10
Mauritania	fixed	10
Mauritius	mobile	9
Mauritius	fixed	8
Mayotte	mobile	10
Mayotte	fixed	10
Mexiko	mobile	6
Mexiko	fixed	10
Mianmar	mobile	11
Mianmar	fixed	11
Micronesia	mobile	8
Micronesia	fixed	10
Moldova	mobile	5
Moldova	premium	10
Moldova	fixed	5
Monaco	mobile	5
Monaco	fixed	5
Mongolia	mobile	6
Mongolia	fixed	6
Montenegro	mobile	5
Montenegro	fixed	5
Montserrat	mobile	6
Montserrat	fixed	10
Mozambique	mobile	11

Country	Network	Zone
Mozambique	fixed	11
United Kingdom	mobile	7
United Kingdom	premium	9
United Kingdom	special	10
United Kingdom	fixed	3
Namibia	mobile	8
Namibia	fixed	8
Nauru	mobile	11
Nauru	fixed	11
Germany	mobile	4
Germany	premium	8
Germany	special	8
Germany	fixed	1
Nepal	mobile	9
Nepal	fixed	9
Nicaragua	mobile	10
Nicaragua	fixed	10
Nigeria	mobile	10
Nigeria	fixed	10
Niger	mobile	8
Niger	fixed	8
Niue	mobile	11
Niue	fixed	11
Norway	mobile	5
Norway	premium	6
Norway	fixed	5
Italy	mobile	4
Italy	premium	8
Italy	fixed	1
Oman	mobile	11
Oman	fixed	11
Russia	mobile	5
Russia	fixed	5
Armenia	mobile	10
Armenia	fixed	9
Pakistan	mobile	9
Pakistan	fixed	8
Palau	mobile	9
Palau	fixed	10
Palestinian	mobile	7
Palestinian	fixed	9
Panama	mobile	8
Panama	fixed	7
Papua New Guinea	mobile	11
Papua New Guinea	fixed	11
Paraguay	mobile	9
Paraguay	fixed	9
Peru	mobile	10
Peru	fixed	8
Pitcairn	mobile	11
Pitcairn	fixed	11
Portugal	mobile	4
Portugal	premium	8
Portugal	fixed	3

Country	Network	Zone
Puerto Rico	mobile	7
Puerto Rico	fixed	6
Reunion	mobile	8
Reunion	fixed	9
Romania	mobile	4
Romania	premium	8
Romania	fixed	3
Rwanda	mobile	11
Rwanda	fixed	11
Solomon Islands	mobile	11
Solomon Islands	fixed	11
San Marino	mobile	6
San Marino	fixed	5
Sao Tomé and Príncipe	mobile	11
Sao Tomé and Príncipe	fixed	11
Seychelles	mobile	11
Seychelles	fixed	11
Sierra Leone	mobile	10
Sierra Leone	fixed	10
Spain	mobile	4
Spain	premium	8
Spain	special	10
Spain	fixed	1
Sri Lanka	mobile	8
Sri Lanka	fixed	8
Suriname	mobile	11
Suriname	fixed	11
Switzerland	mobile	7
Switzerland	premium	10
Switzerland	special	10
Switzerland	fixed	7
Sweden	mobile	4
Sweden	special	6
Sweden	fixed	2
Samoa	mobile	10
Samoa	fixed	11
Saudi Arabia	mobile	7
Saudi Arabia	fixed	7
Senegal	mobile	10
Senegal	fixed	11
Saint Helena	fixed	11
Saint Helena	mobile	11
Saint Kitts and Nevis	mobile	11
Saint Kitts and Nevis	fixed	11
Saint Lucia	mobile	11
Saint Lucia	fixed	11
Saint Pierre and Miquelon	mobile	11
Saint Pierre and Miquelon	fixed	10
Saint Vincent and Grenadines	mobile	11
Saint Vincent and Grenadines	fixed	11
Sint Maarten	mobile	7
Sint Maarten	fixed	7
Serbia	mobile	5
Serbia	special	10

Country	Network	Zone
Serbia	fixed	5
Singapore	mobile	9
Singapore	fixed	9
Syria	mobile	9
Syria	fixed	10
Slovakia	mobile	4
Slovakia	fixed	2
Slovenia	mobile	4
Slovenia	fixed	3
Somalia	mobile	11
Somalia	fixed	10
Sudan	mobile	9
Sudan	fixed	8
Swaziland	mobile	8
Swaziland	fixed	10
Tajikistan	mobile	9
Tajikistan	fixed	9
Taiwan	mobile	8
Taiwan	fixed	6
Tanzania	mobile	11
Tanzania	fixed	11
Thailand	mobile	8
Thailand	fixed	7
Thurayaú	mobile	11
Togo	mobile	11
Togo	fixed	11
Tokelau	fixed	11
Tonga	mobile	9
Tonga	fixed	11
Turkey	mobile	5
Turkey	special	8
Turkey	fixed	5
Trinidad and Tobago	mobile	10
Trinidad and Tobago	fixed	10
Tunisia	mobile	11
Tunisia	fixed	11
Turks and Caicos Islands	mobile	10
Turks and Caicos Islands	fixed	10
Tuvalu	mobile	11
Tuvalu	fixed	11
Turkmenistan	mobile	8
Turkmenistan	fixed	9
Uganda	mobile	11
Uganda	fixed	11
New Caledonia	mobile	9
New Caledonia	fixed	11
New Zealand	mobile	6
New Zealand	fixed	6
Ukraine	mobile	5
Ukraine	fixed	5
Uruguay	mobile	9
Uruguay	fixed	9
Uzbekistan	mobile	7
Uzbekistan	fixed	6

Country	Network	Zone
Vanuatu	mobile	11
Vanuatu	fixed	11
Venezuela	mobile	8
Venezuela	fixed	7
Vietnam	mobile	10
Vietnam	fixed	10
Wake Island	mobile	11
Wake Island	fixed	11
Wallis and Futuna	mobile	11
Wallis and Futuna	fixed	11

Country	Network	Zone
Zambian	mobile	10
Zambian	fixed	10
Zanzibar	mobile	9
Zanzibar	fixed	9
Zimbabwe	mobile	10
Zimbabwe	fixed	9
Cabo Verde, Republic of	mobile	10
Cabo Verde, Republic of	fixed	10

1.2.4 Directory assistance

National directory assistance (11888)	(HUF/call)	66,93
Universal national directory assistance (11800)	(HUF/call)	64,57
International and special information directory assistance (11811)	(HUF/minute)	118,11
Speed dial directory assistance	(HUF/call)	59,06
Voice initiated SMS Directory assistance service	(HUF/SMS)	59,06
Forwarding information to e-mail address	(HUF/email)	59,06
Magyar Telekom national directory assistance	(HUF/call)	86,62
Magyar Telekom special and international assistance	(HUF/minute)	157,49

1.2.5 Short numbers

1.2.5.1 Emergency, special calls

Telephone number	Definition	Call charge
104	Ambulance service	Free of charge
105	Fire brigade	Free of charge
107	Police	Free of charge
112	General emergency call number	Free of charge
11800	Universal national directory assistance	Charge as specified in 1.2.4
11811	International and special information directory assistance	Charge as specified in 1.2.4
11818	Magyar Telekom national assistance	Charge as specified in 1.2.4
11824	Magyar Telekom special and international assistance	Charge as specified in 1.2.4
11888	National directory assistance	Charge as specified in 1.2.4
13737	"Háttér Társaság" mental health and support helpline	Free of charge
13777	"Délután" association free mental health helpline	Free of charge
14cd(e)	Countrywide access to charge free services	Free of charge
1700	Word Number (Világszám) service	Charge as specified in 1.2.2
1799	Invitel prepaid szolgáltatás behívószám	Free of charge
1817	Water rescue	Free of charge
1818	Central Office of Public Administration and Electronic Public Services	Charged as domestic long distance call
1819	National Tax and Customs Administration of Hungary (NAV) info line	Free of charge
1820	Patient transport	Charged as local call*
1824	Guarded patient transport	Charged as domestic long distance call
180	Precise time	Charged as local call*
185	Work line	Charged as domestic long distance call
188	Magyar Autóklub (Hungarian Automotive Club)	Charged as local call*
193	Operator wake-up call	Charge as specified in 1.2.7

* Call charge for local call to another service provider's network.

1.2.5.2 Customer service for electronic communications service providers

Telephone number	Call charge	Telephone number	Call charge
1200	Free of charge	1241	Charged as local call*
1201	Free of charge	1242	Charged as domestic long distance call
1202	Free of charge	1244	Charged as local call*
1203	Charged as local call*	1245	Charged as local call*
1204	Charged as local call*	1248	Free of charge
1207	Charged as local call*	1250	Charged as local call*
1209	Charged as local call*	1251	Free of charge
1210	Free of charge	1252	Free of charge
1211	Charged as local call*	1255	Charged as local call*
1213	Charged as domestic long distance call	1256	Free of charge
1214	Charged as local call*	1258	Charged as local call*
1215	Charged as domestic long distance call	1260	Charged as local call*
1216	Charged as local call*	1266	Charged as local call*
1219	Free of charge	1267	Free of charge
1220	Free of charge	1270	Free of charge
1221	Charged as local call*	1271	Charged as local call*
1222	Free of charge	1272	Free of charge
1223	Charged as local call*	1275	Charged as local call*
1224	Charged as local call*	1276	Charged as local call*
1225	Charged as local call*	1277	Charged as local call*
1230	Free of charge	1280	Charged as domestic long distance call
1231	Free of charge	1281	Free of charge
1232	Free of charge	1288	Free of charge
1234	Free of charge	1290	Charged as local call*
1236	Charged as local call*	1298	Charged as domestic long distance call
1240	Charged as local call*	-	

* Call charge for local call to another service provider's network.

1.2.6 Voice Mail service

Monthly fee	The monthly subscription fee of the telephone service comprises the subscription for the voice mail service too.
Accessing voice mail	Call charge
From Customer's own station by calling 06 80 911 717	Free of charge
Remote access within area 24, 25, 27, 28, 32, 33, 57, 62, 63, 66, 68, 88, 89 and 95 by calling 771 717	Charged as local call, based on the Customer's subscription It is payable on the basis of the bill issued by the provider providing telephone services to the User.
Remote access from other regions by calling 06; area code and 771 717	It is payable on the basis of the bill issued by the provider providing telephone services to the User.

1.2.7 Operator services

Operator wake-up call (193)	Call charge (HUF/call)
Order/Cancel	65,62
Fulfillment of the wake-up request	32,82

1.2.8 Audiotex service

The rating of premium rate services is second-based, where call completion fee is charged according to the tariff plan.

The phone number domains will be grouped according to the name of the service providers authorized to assign the domains.

1.2.8.1 Invitech ICT Services Kft.

Free of tariff limitation	Tariff category	HUF/min
06 90 180 000 - 06 90 180 499	I.	122,04
06 90 181 000 - 06 90 181 199	II.	181,10
06 90 181 200 - 06 90 181 399	I.	122,04
06 90 181 400 - 06 90 181 499	III.	240,15
06 90 188 000 - 06 90 188 499	IV.	362,20
06 90 189 000 - 06 90 189 399	IV.	362,20

Limited tariff	Tariff category	HUF/min
06 91 180 000 - 06 91 180 499	I.	122,04
06 91 180 100 - 06 91 180 149	II.	181,10
06 91 180 600 - 06 91 180 699	III.	240,15
06 91 180 900 - 06 91 180 999	IV.	362,20

1.2.8.2 Magyar Telekom Nyrt.

Free of tariff limitation	Tariff category	HUF/min
06 90 603 000 - 06 90 603 099	I.	77,95
06 90 603 100 - 06 90 603 199	II.	125,98
06 90 603 200 - 06 90 603 299	III.	200,00
06 90 603 300 - 06 90 603 399	IV.	259,84
06 90 603 400 - 06 90 603 499	V.	300,00
06 90 603 500 - 06 90 603 599	VI.	400,00
06 90 603 600 - 06 90 603 699	VII.	500,00
06 90 603 700 - 06 90 603 799	VI.	400,00
06 90 603 800 - 06 90 603 899	VI.	400,00
06 90 603 900 - 06 90 603 999	VII.	500,00
06 90 633 000 - 06 90 633 099	II.	125,98
06 90 633 100 - 06 90 633 199	VIII.	153,54
06 90 633 200 - 06 90 633 299	III.	200,00
06 90 633 300 - 06 90 633 399	IV.	259,84
06 90 633 400 - 06 90 633 499	V.	300,00
06 90 633 500 - 06 90 633 599	VI.	400,00
06 90 633 600 - 06 90 633 699	IX.	452,75
06 90 633 700 - 06 90 633 799	VII.	500,00
06 90 633 900 - 06 90 633 999	X.	381,88

Limited tariff	Tariff category	HUF/min
06 91 300 000 - 06 91 300 099	I.	77,95
06 91 300 100 - 06 91 300 199	II.	125,98
06 91 300 200 - 06 91 300 299	III.	153,54
06 91 300 300 - 06 91 300 399	IV.	200,00
06 91 300 400 - 06 91 300 499	V.	259,84
06 91 300 500 - 06 91 300 599	VI.	300,00
06 91 300 600 - 06 91 300 699	VII.	393,70

1.2.8.3 Telenor Magyarország Zrt.

Free of tariff limitation	Díjkategória	Ft/perc
06 90 602 000 - 06 90 602 099	I.	381,88
06 90 602 100 - 06 90 602 199	II.	122,04
06 90 602 200 - 06 90 602 299	III.	161,41
06 90 602 300 - 06 90 602 399	IV.	381,88
06 90 602 400 - 06 90 602 499	V.	200,00
06 90 602 500 - 06 90 602 599	VI.	240,15
06 90 602 600 - 06 90 602 699	VII.	322,83

Free of tariff limitation	Díjkategória	Ft/perc
06 90 602 700 - 06 90 602 799	VIII.	381,88
06 90 602 800 - 06 90 602 899	IX.	381,88
06 90 602 900 - 06 90 602 999	X.	800,00

1.2.8.4 UPC Magyarország Kft.

Free of tariff limitation	Tariff category	HUF/min
06 90 982 000 - 06 90 982 099	V.	19,68
06 90 982 100 - 06 90 982 199	VI.	39,37
06 90 982 200 - 06 90 982 299	I.	122,04
06 90 982 300 - 06 90 982 399	VII.	59,05
06 90 982 400 - 06 90 982 499	VIII.	157,48
06 90 982 500 - 06 90 982 599	III.	236,22
06 90 982 600 - 06 90 982 699	IX.	400,00
06 90 982 700 - 06 90 982 799	X.	787,40
06 90 982 800 - 06 90 982 899	XI.	1 181,10
06 90 982 900 - 06 90 982 999	XII.	1 574,80
06 90 985 000 - 06 90 985 099	IV.	362,20
06 90 985 100 - 06 90 985 299	IX.	400,00
06 90 985 300 - 06 90 985 399	IX.	400,00
06 90 985 400 - 06 90 985 499	IX.	400,00
06 90 985 800 - 06 90 985 899	XIII.	300,00
06 90 985 900 - 06 90 985 999	XIV.	381,89
Limited tariff	Tariff category	HUF/min
06 91 115 000 - 06 91 115 099	I.	86,61
06 91 115 100 - 06 91 115 199	IX.	600,00
06 91 115 200 - 06 91 115 299	V.	400,00
06 91 115 300 - 06 91 115 399	II.	19,68
06 91 115 400 - 06 91 115 499	III.	39,37
06 91 115 500 - 06 91 115 599	IV.	59,05
06 91 115 600 - 06 91 115 699	VII.	196,86
06 91 115 700 - 06 91 115 799	V.	400,00
06 91 115 800 - 06 91 115 899	VI.	590,55
06 91 115 900 - 06 91 115 999	VIII.	787,40

1.2.8.5 4VOICE Kft.

Free of tariff limitation	Tariff category	HUF/min
06 90 900 500 - 06 90 900 549	I.	157,48
06 90 900 550 - 06 90 900 599	VII.	196,85
06 90 900 600 - 06 90 900 649	II.	236,22
06 90 900 650 - 06 90 900 699	VIII.	275,59
06 90 900 700 - 06 90 900 749	III.	314,96
06 90 900 750 - 06 90 900 799	IX.	360,63
06 90 900 800 - 06 90 900 849	IV.	393,70
06 90 900 850 - 06 90 900 899	X.	472,44
06 90 900 900 - 06 90 900 909	V.	590,55
06 90 900 910 - 06 90 900 929	XI.	629,92
06 90 900 930 - 06 90 900 949	XII.	708,66
06 90 900 950 - 06 90 900 969	XIII.	787,40
06 90 900 970 - 06 90 900 989	XIV.	944,88
06 90 900 990 - 06 90 900 999	XV.	1 181,10

Limited tariff	Tariff category	HUF/min
06 91 110 000 - 06 91 110 999	VI.	86,61
06 91 999 500 - 06 91 999 549	I.	80,31
06 91 999 550 - 06 91 999 599	VI.	86,61
06 91 999 600 - 06 91 999 649	II.	157,48
06 91 999 650 - 06 91 999 699	VII.	120,47
06 91 999 700 - 06 91 999 749	III.	196,85
06 91 999 750 - 06 91 999 799	VIII.	236,22
06 91 999 800 - 06 91 999 849	IV.	275,59
06 91 999 850 - 06 91 999 899	IX.	314,96
06 91 999 900 - 06 91 999 949	V.	354,33
06 91 999 950 - 06 91 999 999	X.	393,70

1.2.8.6 Calgo Kft.

Free of tariff limitation	Tariff category	HUF/min
06 90 555 010 - 06 90 555 019	II.	19,69
06 90 555 020 - 06 90 555 029	III.	39,37
06 90 555 030 - 06 90 555 039	IV.	59,06
06 90 555 040 - 06 90 555 049	V.	78,74
06 90 555 050 - 06 90 555 059	VI.	98,43
06 90 555 060 - 06 90 555 069	VII.	118,11
06 90 555 070 - 06 90 555 079	VIII.	137,80
06 90 555 080 - 06 90 555 089	IX.	157,48
06 90 555 090 - 06 90 555 099	X.	181,10
06 90 555 100 - 06 90 555 109	XI.	196,85
06 90 555 110 - 06 90 555 119	XII.	216,54
06 90 555 120 - 06 90 555 129	XIII.	236,22
06 90 555 130 - 06 90 555 139	XIV.	275,59
06 90 555 140 - 06 90 555 149	XV.	314,96
06 90 555 150 - 06 90 555 159	XVI.	354,33
06 90 555 160 - 06 90 555 169	XVII.	393,70
06 90 555 170 - 06 90 555 179	XVIII.	433,07
06 90 555 180 - 06 90 555 189	XIX.	472,44
06 90 555 190 - 06 90 555 199	XX.	511,81
06 90 555 200 - 06 90 555 209	XXI.	551,18
06 90 555 210 - 06 90 555 219	XXII.	590,55
06 90 555 220 - 06 90 555 229	XXIII.	629,92
06 90 555 230 - 06 90 555 239	XXIV.	669,29
06 90 555 240 - 06 90 555 249	XXV.	708,66
06 90 555 250 - 06 90 555 259	XXVI.	748,03
06 90 555 260 - 06 90 555 269	XXVII.	787,40
06 90 555 270 - 06 90 555 279	XXVIII.	866,14
06 90 555 280 - 06 90 555 289	XXIX.	944,88
06 90 555 290 - 06 90 555 299	XXX.	1 181,10
06 90 555 300 - 06 90 555 309	XXXI.	1 574,80

1.2.9 Audiofix service

The fee payable for call holding for calls exceeding 1 minute is HUF 0.00. No call completion fee is charged.
 The phone number domains will be grouped according to the name of the service providers authorized to assign the domains.

1.2.9.1 Invitech ICT Services Kft.

Free of tariff limitation	Tariff category	HUF/call
06 90 180 500 - 06 90 180 599	I.	90,55
06 90 181 500 - 06 90 181 599	II.	122,04
06 90 181 600 - 06 90 181 699	I.	90,55
06 90 181 700 - 06 90 181 799	III.	161,41
06 90 181 800 - 06 90 181 899	IV.	240,15
06 90 181 900 - 06 90 181 999	V.	400,00
06 90 188 500 - 06 90 188 599	IX.	2 000,00
06 90 188 600 - 06 90 188 699	VI.	600,00
06 90 188 700 - 06 90 188 799	VII.	900,00
06 90 188 800 - 06 90 188 899	VIII.	1 500,00
06 90 188 900 - 06 90 188 999	X.	4 000,00
06 90 189 500 - 06 90 189 599	X.	4 000,00

Limited tariff	Tariff category	HUF/call
06 91 180 050 - 06 91 180 099	I.	90,55
06 91 180 150 - 06 91 180 199	III.	122,04
06 91 180 200 - 06 91 180 249	IV.	161,41
06 91 180 250 - 06 91 180 299	II.	100,00
06 91 180 300 - 06 91 180 399	V.	240,15
06 91 180 400 - 06 91 180 499	VI.	400,00
06 91 180 500 - 06 91 180 599	VII.	600,00
06 91 180 700 - 06 91 180 749	VIII.	787,40
06 91 180 750 - 06 91 180 799	IX.	200,00

1.2.9.2 Magyar Telekom Nyrt.

Free of tariff limitation	Tariff category	HUF/call
06 90 636 000 - 06 90 636 099	II.	125,98
06 90 636 100 - 06 90 636 199	X.	153,54
06 90 636 200 - 06 90 636 299	XI.	200,00
06 90 636 300 - 06 90 636 399	III.	259,84
06 90 636 400 - 06 90 636 499	IV.	400,00
06 90 636 500 - 06 90 636 599	V.	452,75
06 90 636 600 - 06 90 636 699	VII.	755,90
06 90 636 700 - 06 90 636 799	VIII.	1 000,00
06 90 636 800 - 06 90 636 899	IX.	1 500,00
06 90 636 900 - 06 90 636 999	XIV.	4 000,00
06 90 640 000 - 06 90 640 999	I.	62,99
06 90 641 000 - 06 90 641 999	II.	125,98
06 90 642 000 - 06 90 642 999	III.	259,84
06 90 643 000 - 06 90 643 999	IV.	400,00
06 90 644 000 - 06 90 644 999	V.	452,75
06 90 645 000 - 06 90 645 999	VI.	555,11
06 90 646 000 - 06 90 646 999	VII.	755,90
06 90 647 000 - 06 90 647 999	VIII.	1 000,00
06 90 648 000 - 06 90 648 999	IX.	1 500,00
06 90 649 000 - 06 90 649 999	XIV.	4 000,00

Limited tariff	Tariff category	HUF/call
06 91 330 000 - 06 91 330 999	I.	43,30
06 91 331 000 - 06 91 331 999	II.	77,95
06 91 332 000 - 06 91 332 999	III.	125,98
06 91 333 000 - 06 91 333 999	IV.	177,16

Limited tariff	Tariff category	HUF/call
06 91 334 000 - 06 91 334 999	V.	259,84
06 91 335 000 - 06 91 335 999	VI.	300,00
06 91 336 000 - 06 91 336 999	VII.	400,00
06 91 337 000 - 06 91 337 999	VIII.	500,00
06 91 338 000 - 06 91 338 999	IX.	755,90
06 91 339 000 - 06 91 339 999	X.	787,40
06 91 636 000 - 06 91 636 099	III.	125,98
06 91 636 100 - 06 91 636 199	XI.	153,54
06 91 636 200 - 06 91 636 299	XII.	200,00
06 91 636 300 - 06 91 636 399	V.	259,84
06 91 636 400 - 06 91 636 499	VI.	300,00
06 91 636 500 - 06 91 636 599	VII.	400,00
06 91 636 600 - 06 91 636 699	XIII.	452,75
06 91 636 700 - 06 91 636 799	VIII.	500,00
06 91 636 800 - 06 91 636 899	IX.	755,90
06 91 636 900 - 06 91 636 999	X.	787,40

1.2.9.3 Telenor Magyarország Zrt.

Free of tariff limitation	Tariff category	HUF/call
06 90 444 000 - 06 90 444 099	I.	122,04
06 90 444 100 - 06 90 444 199	II.	161,41
06 90 444 200 - 06 90 444 299	III.	200,00
06 90 444 300 - 06 90 444 399	IV.	240,15
06 90 444 400 - 06 90 444 499	V.	322,83
06 90 888 000 - 06 90 888 099	VI.	381,88
06 90 888 100 - 06 90 888 199	VII.	400,00
06 90 888 200 - 06 90 888 299	VIII.	600,00
06 90 888 300 - 06 90 888 399	IX.	800,00
06 90 888 400 - 06 90 888 499	X.	1 600,00

Limited tariff	Tariff category	HUF/call
06 91 555 000 - 06 91 555 099	I.	66,92
06 91 555 100 - 06 91 555 199	II.	122,04
06 91 555 200 - 06 91 555 299	III.	161,41
06 91 555 300 - 06 91 555 399	IV.	200,00
06 91 555 400 - 06 91 555 499	V.	240,15
06 91 555 500 - 06 91 555 599	VI.	300,00
06 91 555 600 - 06 91 555 699	VII.	322,83
06 91 555 700 - 06 91 555 799	VIII.	381,88
06 91 555 800 - 06 91 555 899	IX.	400,00
06 91 555 900 - 06 91 555 999	X.	600,00
06 91 777 000 - 06 91 777 099	XI.	787,40

1.2.9.4 UPC Magyarország Kft.

Free of tariff limitation	Tariff category	HUF/call
06 90 985 500 - 06 90 985 599	III.	1 181,10
06 90 985 600 - 06 90 985 699	IV.	1 574,80
06 90 985 700 - 06 90 985 799	V.	1 968,50

Limited tariff	Tariff category	HUF/call
06 91 125 000 - 06 91 125 299	VI.	600,00
06 91 125 300 - 06 91 125 399	II.	122,04
06 91 125 400 - 06 91 125 499	IV.	236,22
06 91 125 500 - 06 91 125 599	V.	400,00

Limited tariff	Tariff category	HUF/call
06 91 125 600 - 06 91 125 799	X.	629,92
06 91 125 800 - 06 91 125 999	XI.	787,40

1.2.9.5 4VOICE Kft.

Free of tariff limitation	Tariff category	HUF/call
06 90 900 000 - 06 90 900 049	I.	78,74
06 90 900 050 - 06 90 900 099	II.	122,05
06 90 900 100 - 06 90 900 149	III.	240,16
06 90 900 150 - 06 90 900 199	IV.	157,48
06 90 900 200 - 06 90 900 249	V.	314,96
06 90 900 250 - 06 90 900 299	VI.	393,70
06 90 900 300 - 06 90 900 349	VII.	472,44
06 90 900 350 - 06 90 900 399	VIII.	708,66
06 90 900 400 - 06 90 900 449	IX.	78,74
06 90 900 450 - 06 90 900 499	X.	118,11

Limited tariff	Tariff category	HUF/call
06 91 999 000 - 06 91 999 049	I.	78,74
06 91 999 050 - 06 91 999 099	II.	118,11
06 91 999 100 - 06 91 999 149	III.	157,48
06 91 999 150 - 06 91 999 199	IV.	236,22
06 91 999 200 - 06 91 999 249	V.	314,96
06 91 999 250 - 06 91 999 299	VI.	393,70
06 91 999 300 - 06 91 999 349	VII.	472,44
06 91 999 350 - 06 91 999 399	VIII.	600,00
06 91 999 400 - 06 91 999 449	IX.	708,66
06 91 999 450 - 06 91 999 499	X.	787,40

1.2.9.6 Calgo Kft.

Free of tariff limitation	Tariff category	HUF/call
06 90 555 600 - 06 90 555 609	I.	78,74
06 90 555 610 - 06 90 555 619	II.	90,55
06 90 555 620 - 06 90 555 629	III.	122,05
06 90 555 630 - 06 90 555 639	IV.	125,98
06 90 555 640 - 06 90 555 649	V.	153,54
06 90 555 650 - 06 90 555 659	VI.	157,48
06 90 555 660 - 06 90 555 669	VII.	161,42
06 90 555 670 - 06 90 555 679	VIII.	200,00
06 90 555 680 - 06 90 555 689	IX.	240,16
06 90 555 690 - 06 90 555 699	X.	259,84
06 90 555 700 - 06 90 555 709	XI.	300,00
06 90 555 710 - 06 90 555 719	XII.	314,96
06 90 555 720 - 06 90 555 729	XIII.	322,83
06 90 555 730 - 06 90 555 739	XIV.	381,89
06 90 555 740 - 06 90 555 749	XV.	393,70
06 90 555 750 - 06 90 555 759	XVI.	400,00
06 90 555 760 - 06 90 555 769	XVII.	452,76
06 90 555 770 - 06 90 555 779	XVIII.	472,44
06 90 555 780 - 06 90 555 789	XIX.	500,00
06 90 555 790 - 06 90 555 799	XX.	555,12
06 90 555 800 - 06 90 555 809	XXI.	600,00
06 90 555 810 - 06 90 555 819	XXII.	708,66
06 90 555 820 - 06 90 555 829	XXIII.	755,91
06 90 555 830 - 06 90 555 839	XXIV.	787,40

Free of tariff limitation	Tariff category	HUF/call
06 90 555 840 - 06 90 555 849	XXV.	800,00
06 90 555 850 - 06 90 555 859	XXVI.	900,00
06 90 555 860 - 06 90 555 869	XXVII.	1 000,00
06 90 555 870 - 06 90 555 879	XXVIII.	1 181,10
06 90 555 880 - 06 90 555 889	XXIX.	1 500,00
06 90 555 890 - 06 90 555 899	XXX.	1 574,80
06 90 555 900 - 06 90 555 909	XXXI.	1 600,00
06 90 555 910 - 06 90 555 919	XXXII.	1 968,50
06 90 555 920 - 06 90 555 929	XXXIII.	2 000,00
06 90 555 930 - 06 90 555 939	XXXIV.	4 000,00

1.2.10 Business networks (0638)

Number range	Business network	Call charge
06 38 880 0000 - 06 38 880 1999	MÁV GSMR	According to the call charge of the domestic mobile network
06 38 880 3000 - 06 38 880 4999		
06 38 888 1000 - 06 38 888 3999		
06 38 888 9000 - 06 38 888 9999		

1.3 Other service charges

1.3.1 Green Number Service

	One-time fee	Monthly fee
Green number	17 000	2 930
Options assigned to the service*	5 000	1 250
Contract amendment (configuration, option change) **	1 500	-
Suspension fee	1 500	800
Call statistics – Standard**	-	2 500
Call statistics – Medium**	-	3 500
Call statistics – Flexi**	-	5 000

* Available in the 62 and 63 primary areas.

** The prices are to be understood monthly, by number

Call direction	Call period	Termination fee (HUF/minute)
Local, regional hívás	Daytime	13,57
	Discount	6,78
Domestic long distance and Nomadic call (0621)	Daytime	27,14
	Discount	13,57
Domestic mobile network call	-	65,23
International call	Daytime	27,14
	Discount	13,57

1.3.2 Specially assigned, easy-to-remember number (Nice number)

	One-time fee	Monthly fee
Diamond	90 000	75 000
Platina	31 000	50 000
Gold	7 700	20 000
Silver	2 600	15 000

1.3.3 Operator service charges

Service Provider will provide access to the services listed below according to the conditions and tariffs specified in the effective General Contract Conditions of Magyar Telekom.

- a.) Country Direct
- b.) National manual switching
- c.) International manual switching

1.4 Options, discounts

- (1) The list of options that may be optionally selected is given in the Specific Agreement.
- (2) General provisions for the use of options:
- a) The options may be changed and cancelled without restriction and new ones may be used according to the rules of tariff package modification and to the conditions of using the given option during a fixed period.
 - b) The options – depending on their type – modify the call charge and/or allow free calls to various extent.
 - c) In case of options of free minutes type only one option may be selected at the same time.
 - d) When the option where a sum given in HUF is allocated for free calls is used then the frame amount will be accounted – if other options also are applied by the Customer – at the charges per minute determined by the used other options.
- (3) In case of free minutes options the frame allocated for free calls may not be carried over to the following month and the Service Provider will not reimburse or credit to the Customer the unused portion.

1.4.1 Minimum committed monthly usage (MCF)

- (1) This is an optionally selectable customer level discount where - if ordered - the Service Provider will specify, considering the committed usage, more attractive monthly and usage fees on the whole than without the minimum committed monthly usage stipulated that the Customer remains entitled for the use of carrier selection. The minimum committed monthly usage will be shown on the invoice as a further regular fee in addition to the monthly fee of the service and it can be fully used in the given month for free calls. On the other hand, the Customer shall pay this sum each month irrespective of the actual monthly usage that is the remaining part of the minimum committed monthly usage will be invoiced as the balance of usage fees even if the actual traffic of the Customer in the given month has not reached this value.
- (2) In case of call volume exceeding the minimum committed monthly usage the fee of calls above the committed limit calculated according to section (4) will appear on the invoice, in addition to the monthly fee charged for minimum committed monthly usage.
- (3) The phone number where the fee is to be presented by the Service Provider among other data can be specified in the contract.
- (4) The Service Provider will determine the fee of calls originated by the Customer (call completion and usage fees in all directions) according to the tariffs included in the contract and in respect of directions not specified there according to the tariffs laid down in the GTC and in other options selected in the contract and the amount allocated for free calls will be calculated from these figures.
- (5) The extent of minimum committed monthly usage may be deleted or changed with the simultaneous modification of usage charges through the amendment of contract by mutual consent.

1.4.2 Domestic fixed line minute-based free calls option

By paying the monthly fees specified in the table for each connection the Customer may use the given amount of minutes for making free calls in domestic fixed line directions.

Monthly fee	1 800	3 000	6 000	9 000	12 000	18 000	24 000
Minutes	400	750	1 550	2 450	3 350	5 150	7 050

1.4.3 Belföldi mobil perc alapú lebeszélhető opció

By paying the monthly fees specified in the table for each connection the Subscriber may use the given amount of minutes for making free calls in domestic mobile directions.

Monthly fee	Havidíj	1 500	3 000	4 500	6 000	7 500
Minutes	Perc	55	115	175	245	315

1.4.4 Second-based billing option

If the Service Provider has specified the call charges of the ordered tariff package on the basis of started minutes then by ordering this option the Customer may select – provided that the given tariff package makes such selection possible – that the calls be invoiced by the Service Provider on the basis of the duration measured in seconds.

1.5 Data transmission services

- (1) If the termination point of the leased line is not on Service Provider's area, the rental fee of the entire connection shall be calculated as the sum of the fees specified in the present tariffs and the charge for the lines leased by the Service Provider from the Partner Providers for the given purpose.
- (2) On special agreement the Service Provider may grant discount from the charges.

(3) If the installation date is not the first working day of the month, or if the day of the termination of Service is not the last day of the month, the Service Provider will only charge the monthly fee for the days on which it provided service, in such a manner that this fee will be 1/30 part of the monthly fee for each day.

(4) If the contract is terminated Service Provider will not pay back the connection fee.

1.5.1 TDM based managed leased line service

Bandwidth (kbit/s)	Belépési díj	One-time fee	
		Fix charge	Distance-dependent charge (HUF/km)
64	132 600	78 015	75 012
128	146 900	88 936	85 514
256	295 100	177 872	171 030
512	351 000	237 164	228 041
1 024	458 900	335 460	322 557
1 920	634 400	460 281	442 578
1 984	649 000	468 082	450 079

Installation fee:

- a.) If fitting and wiring works are required: 17 500 HUF
- b.) If construction work is also required the charge will be made on the basis of an itemized cost budget.

Monthly fee:

- (1) The monthly fees are distance-dependent, but usage-independent charges payable for the service used.
- (2) The monthly fee consists of two parts:
 - a.) fixed charge
 - b.) distance-dependent charge
- (3) The distance-dependent charge is proportionate with the distance between the Subscriber termination points as the crow flies.

1.5.2 Ad hoc leased line connections

- (1) The fee calculated per station, per channel, per termination point: 1 050

Installation fee:

- a.) If fitting and wiring works are not required, net: 1 500
- b.) If fitting and wiring works are required, net: 17 500
- c.) If construction work is also required the charge will be made on the basis of an itemized cost budget.

- (2) The installation fee includes the costs of dismantling too.

- (3) For ad hoc connection the Service Provider will not charge one-time fee.

Urgency surcharge:

The order has to be received by provider thirty working days before the event. If shorter time than seven working days is available for the installation, an urgency surcharge can be made. Urgency surcharge calculated as % of the installation fee:

- a.) if order is received 7 - 4 days before the event 20%
- b.) if order is received 3 - 2 days before the event 50%
- c.) if order is received 1 day earlier or on the same day 100%

Surcharge for obstruction of work

If the local conditions (e.g. other construction activity) obstruct the performance of the work and it has to be completed overtime or on a holiday, a surcharge can be made for obstruction of work:

- a.) between 18:00 and 24:00 hours 50%
- b.) between 0:00 and 06:00 hours and on holidays 100%

Monthly fee:

- a.) for the first day 20 per cent of the monthly rental fee and for each subsequent day 1/25 of the monthly rental fee shall be paid
- b.) each period of 24 hours started shall be considered an entire day.

Special rules connected with the order:

- (1) Technical assessment (making an offer) is free of charge.
- (2) If the work ordered is cancelled the preparation fee + 30% of the installation fee may be charged.
- (3) Each extra demand connected with the same event shall be considered a new order.

1.6 Virtual private network (VPN) service

1.6.1 IP based virtual private network (IPVPN, L3VPN)

Bandwidth (kbit/s)	One-time fee per termination point	Monthly fee		
		Category 1	Category 2	Port charge
64	306 000	74 891	183 165	58 707
128	339 000	92 368	232 475	62 620
192	648 000	137 305	471 996	107 628
256	681 000	149 787	521 309	117 413
320	714 000	169 757	577 666	133 067
384	747 000	194 722	623 457	142 198
448	780 000	224 681	662 204	146 765
512	810 000	249 644	711 517	163 073
576	820 000	262 127	870 022	191 773
640	835 000	322 367	901 724	200 905
704	845 600	334 090	933 427	208 211
768	876 400	345 811	965 127	215 517
832	904 400	354 603	996 829	220 995
896	932 400	363 396	1 025 007	226 475
960	960 400	369 255	1 053 186	230 128
1 024	988 400	375 119	1 067 276	233 781
1 088	1 016 400	383 909	1 102 499	239 259
1 152	1 047 200	392 702	1 127 154	244 739
1 216	1 075 200	401 493	1 151 812	250 218
1 280	1 100 400	410 284	1 176 469	255 699
1 344	1 128 400	416 148	1 201 126	259 351
1 408	1 156 400	422 006	1 222 259	263 002
1 472	1 184 400	427 868	1 243 394	266 655
1 536	1 212 400	433 730	1 264 528	289 616
1 600	1 234 800	439 590	1 285 663	293 531
1 664	1 262 800	442 521	1 306 796	295 486
1 728	1 288 000	478 450	1 327 931	297 443
1 792	1 316 000	481 595	1 349 064	299 401
1 856	1 341 200	484 744	1 366 675	301 358
1 920	1 366 400	487 891	1 387 809	303 314
1 984	1 397 200	491 039	1 408 944	305 271

Category 1: The subscriber termination points established in the following service areas belong here:

- a.) within the borders of primary areas 24, 25, 27, 28, 32, 33, 57, 62, 63, 66, 68, 88, 89, 95 or
- b.) in Budapest, Békéscsaba, Debrecen, Eger, Győr, Kaposvár, Kecskemét, Miskolc, Nagykanizsa, Nyíregyháza, Pécs, Sopron, Székesfehérvár, Szolnok, Szombathely, Tata, Tatabánya, Zalaegerszeg.

Category 2: The subscriber termination points outside the Category 1 areas belong here.

1.6.2 Ethernet based virtual private network service (L2VPN)

Bandwidth	One-time fee per termination point	Monthly fee per termination point	Advanced QoS option	
			End point One-time fee	End point monthly fee
256 kbit/	300 000	191 304	3 000	5 200
512 kbit/s		198 088	3 000	5 200
1024 kbit/s		207 584	3 000	5 200
1536 kbit/s		214 369	3 000	5 200
2 Mbit/s		221 153	3 000	5 200
4 Mbit/s	500 000	241 504	6 000	7 280
6 Mbit/s		275 423	6 000	7 280
10 Mbit/s		326 981	6 000	7 280
20 Mbit/s		411 100	6 000	18 720
30 Mbit/s		470 796	6 000	18 720
50 Mbit/s		558 985	6 000	18 720

Bandwidth	One-time fee per termination point	Monthly fee per termination point	Advanced QoS option	
			End point One-time fee	End point monthly fee
75 Mbit/s		629 536	6 000	18 720
100 Mbit/s		702 804	6 000	36 400

Higher rates will carry special charges.

Bandwidth	Advanced Plus QoS option		Prémium QoS option	
	One-time fee per termination point	Monthly fee per termination point	One-time fee per termination point	Monthly fee per termination point
256 kbit/s	4 000	6 240	6 000	9 360
512 kbit/s	4 000	6 240	6 000	9 360
1024 kbit/s	4 000	6 240	6 000	9 360
1536 kbit/s	4 000	6 240	6 000	9 360
2 Mbit/s	4 000	6 240	6 000	9 360
4 Mbit/s	8 000	9 360	11 000	13 520
6 Mbit/s	8 000	9 360	11 000	13 520
10 Mbit/s	8 000	9 360	11 000	13 520
20 Mbit/s	8 000	22 880	11 000	32 240
30 Mbit/s	8 000	22 880	11 000	32 240
50 Mbit/s	8 000	22 880	11 000	32 240
75 Mbit/s	8 000	22 880	11 000	32 240
100 Mbit/s	8 000	43 680	11 000	61 360

Higher rates will carry special charges.

1.7 Internet-hozzáférési szolgáltatás

1.7.1 TDM based managed leased line internet access service

Package	Offered bandwidth (Mbit/s)	Guaranteed bandwidth (Mbit/s)	One-Time fee	Monthly fee
LL64	0,06	0,06	68 750	84 798
LL128	0,12	0,12	100 000	135 675

The prices also include the charge for the leased line connection.

The data download and upload rates are identical.

1.7.2 Broadband internet access services

For internet service provided on ADSL access without telephone subscription, the additional supplementary monthly fee shall be paid.

Naked option monthly fee	1 750
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1.7.2.1 Business internet - ADSL

	4M	8M	12M	16M
Offered bandwidth (download-/upload, Mbit/s)	4,00 / 0,25	8,00 / 0,50	12,00 / 0,60	16,00 / 0,90
Guaranteed speed (download/upload, Mbit/s)	0,80 / 0,16	2,00 / 0,25	2,50 / 0,25	5,50 / 0,50
One-time fee	12 000	12 000	12 000	12 000
Monthly fee	8 683	10 719	13 432	16 146
	24M	32M	48M	64M
Offered bandwidth (download-/upload, Mbit/s)	24,00 / 3,00	32,00 / 6,00	48,00 / 7,00	64,00 / 7,00
Guaranteed speed (download/upload, Mbit/s)	8,00 / 1,00	12,00 / 1,50	18,00 / 2,00	24,00 / 2,00
One-time fee	12 000	12 000	12 000	12 000
Monthly fee	18 064	22 929	24 286	26 028

Packages available exclusively with existing contract or, in case of new contract, through contract amendment¹:

	1M	2M	5M	10M	15M
Offered bandwidth (download-/upload, Mbit/s)	1,00 / 0,12	2,00 / 0,19	5,00 / 0,50	10,00 / 0,50	15,00 / 0,90
Guaranteed speed (download/upload, Mbit/s)	0,30 / 0,06	0,50 / 0,09	1,00 / 0,19	3,00 / 0,25	5,00 / 0,50
One-time fee	12 000	12 000	12 000	12 000	12 000
Monthly fee	6 514	7 870	9 362	12 074	14 789

¹ Contract amendment is offered by the Service Provider when the 4M, 8M, 12M, 16M, 32M and 48M packages cannot be provided on the given subscriber access point according to the technical parameters of the subscriber network, or can only be provided with capacity loss..

1.7.2.2 Business Internet service - ADSL in Magyar Telekom Nyrt.'s service area

	1M	10M	20M	30M
Offered bandwidth (download-/upload, Mbit/s)	1,00 / 0,12	10,00 / 0,50	20,00 / 1,00	30,00 / 5,00
Guaranteed speed (download/upload, Mbit/s)	0,20 / 0,06	3,00 / 0,25	1,00 / 0,25	1,00 / 0,25
One-time fee	12 000	12 000	12 000	12 000
Monthly fee	5 408	6 968	9 048	10 088
Monthly fee *	-	-	15 080	16 120

*For the services ordered outside the Partner Provider's wholesale service area.

1.7.2.3 Business Internet service – ADSL - in UPC Magyarország Kft.'s service area

	1M	2M	8M	12M
Offered bandwidth (download-/upload, Mbit/s)	1,00 / 0,25	2,50 / 0,50	8,00 / 0,75	12,00 / 1,50
Guaranteed speed (download/upload, Mbit/s)	0,30 / 0,10	0,80 / 0,20	2,50 / 0,25	4,00 / 0,50
One-time fee	65 000	65 000	65 000	65 000
Monthly fee	16 935	24 148	44 532	73 069

1.7.2.4 Business internet - FTTH

	8M	16M	24M	32M
Offered bandwidth (download-/upload, Mbit/s)	8,00 / 3,00	16,00 / 6,00	24,00 / 8,00	32,00 / 12,00
Guaranteed speed (download/upload, Mbit/s)	3,50 / 1,50	8,00 / 3,00	12,00 / 4,00	16,00 / 6,00
One-time fee	32 000	32 000	32 000	32 000
Monthly fee	10 719	16 146	18 064	22 929

	48M	64M	82M	124M
Offered bandwidth (download-/upload, Mbit/s)	48,00 / 18,00	64,00 / 24,00	82,00 / 32,00	124,00 / 48,00
Guaranteed speed (download/upload, Mbit/s)	24,00 / 9,00	32,00 / 12,00	41,00 / 16,00	62,00 / 24,00
One-time fee	32 000	32 000	32 000	32 000
Monthly fee	24 286	26 999	29 713	32 535

1.7.2.5 Business internet service – FTTH – in Magyar Telekom Nyrt.'s service area

	30M	100M	150M	250M	300M
Offered bandwidth (download-/upload, Mbit/s)	30,00 / 5,00	100,00 / 1,00	150,00 / 60,00	250,00 / 15,00	300,00 / 75,00
Guaranteed speed (download/upload, Mbit/s)	1,00 / 0,25	50,00 / 1,00	50,00 / 25,00	20,00 / 4,00	100,00 / 30,00
One-time fee	12 000	12 000	12 000	12 000	12 000
Monthly fee	10 088	12 480	14 456	15 600	17 576
Monthly fee *	16 120	-	-	-	21 320

*For the services ordered outside the Partner Provider's wholesale service area.

	1G
Offered bandwidth (download-/upload, Mbit/s)	1 000,00 / 1 000,00
Guaranteed speed (download/upload, Mbit/s)	300,00 / 50,00
One-time fee	12 000
Monthly fee	19 760

1.7.3 Unattended symmetric business internet service

	1M	2M	4M	8M
Offered bandwidth (download-/upload, Mbit/s)	1,00 / 1,00	2,00 / 2,00	4,00 / 4,00	8,00 / 8,00
Guaranteed speed (download/upload, Mbit/s)	1,00 / 1,00	2,00 / 2,00	4,00 / 4,00	8,00 / 8,00
One-time fee	100 000	100 000	100 000	100 000
Monthly fee	50 177	Specified by the Service Provider on the basis of the technical survey		

	10M	30M	60M	100M
Offered bandwidth (download-/upload, Mbit/s)	10,00 / 10,00	30,00 / 30,00	60,00 / 60,00	100,00 / 100,00
Guaranteed speed (download/upload, Mbit/s)	5,00 / 5,00	15,00 / 15,00	30,00 / 30,00	50,00 / 50,00
One-time fee	150 000	150 000	150 000	150 000
Monthly fee	78 400	102 522	126 647	150 770

1.7.4 Business mobile internet service

	5M (2GB)	10M (4GB)	20M (9GB)	30M (20GB)
One-time fee – Mobile device + SIM	15 000	15 000	15 000	-
One-time fee – SIM only	9 000	9 000	9 000	9 000
Monthly fee – Mobile device + SIM	5 205	7 815	10 423	-
Monthly fee – SIM only	3 750	6 260	8 768	12 532
Traffic limit	2 GB	4 GB	9 GB	20 GB
Overuse our fee payable in the event of data traffic	0 Ft/MB			
	60M (24GB)	150M (5GB)	150M	
One-time fee – Mobile device + SIM	15 000	15 000	15 000	
One-time fee – SIM only	9 000	9 000	9 000	
Monthly fee – Mobile device + SIM	11 551	13 496	16 198	
Monthly fee – SIM only	11 010	12 956	15 657	
Traffic limit	24 GB	50 GB	Korlátlan	

	5M (2GB)	10M (4GB)	20M (9GB)	30M (20GB)
Overuse our fee payable in the event of data traffic		0 Ft/MB		

With Service Provider's SIM Only packages the customer can use the SIM card in its own device suitable to access the mobile internet service.

1.8 Integrated WIFI camera streaming service

	Basic	HotSpot	Standard	Pro
One-time fee	150 000	150 000	150 000	150 000
Additional equipment's One-time fee	50 000	50 000	50 000	50 000
Monthly fee per equipment	93 600	93 600	124 800	145 600

2. Server hosting (colocation) services

2.1 Server hosting

2.1.1 Invitech DC14, DC10 Prémium és DC10 Standard Rack packages

Package	Bronze Light	Bronze	Silver Light	Silver
One-time fee	18 000	25 000	25 000	45 000
Monthly fee	7 456	10 806	10 697	19 450

Package	Gold 9U¹	Gold 21U²	Platinum³	Area³
One-time fee	125 000	250 000	500 000	200 000
Monthly fee	48 625	75 639	140 473	59 431

2.1.2 Invitech DC10-III Rack packages

Package	Gold 9U¹	Gold 21U²	Platinum³	Area³
One-time fee	155 000	312 500	625 000	250 000
Monthly fee	63 753	98 331	182 615	70 236

2.1.3 Shelf packages

Package	Bronze Light	Bronze	Silver Light	Silver	Gold
One-time fee	18 000	37 500	25 000	57 500	200 000
Monthly fee	7 456	16 208	10 697	24 853	91 848
Package	Platinum				
One-time fee	440 000				
Monthly fee	189 098				

2.1.4 Virtual server service

Unit	Processor (CPU/pc)	Memory (RAM/GB)	Mass Storage (HDD/10GB)
One-time fee	10 000	10 000	100
Monthly fee	6 916	5 944	324

The packages were phased out after 22 June 2016, the existing services are provided with unchanged conditions.

Packages	V500	V1000	V2000	V3000	Virtual Pool
One-time fee	15 000	15 000	15 000	15 000	15 000
Monthly fee	11 886	21 503	35 929	47 923	14 047

3. Supplementary services

3.1 Telephone services

The listed fees shall be charged as per connection, and the fees for the invoices shall be charged as per invoice, if no other requirement is defined.

One-time fee	Monthly fee	Other charges	Other conditions
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	One-time fee	Monthly fee	Other charges	Other conditions
Start signal (for charge calculation)	250	450	-	-
Password controlled call restriction	250	205,06	Password change: 666,67	-
Announcement on changed number	0	1 230,31	-	-
Line group service (Call sequencing)	0	0	0	-
Call waiting	0	0	0	-
Three-party conference call	0	0	0	-
Call forwarding unconditional	0	0	Normal call charges	-
Call forwarding on busy signal	0	0	Normal call charges	-
Parallel ringing	0	0	Normal call charges	-
Call forwarding on no reply	0	0	Normal call charges	-
'Do not disturb' service	250	125	-	-
Denied operator call offering	250	125	-	-
Calling line identification presentation	0	208,33	-	-

3.2 Internet access services

3.2.1 Business internet services

Supplementary service	One-time fee	Monthly fee	Annual fee	Info
National domain name registration and management*	1 900	-	1 900	1 pc .hu domain
International domain name registration and management*	4 000	-	4 000	1 pc .eu domain
International domain name registration and management*	6 200	-	6 200	1 pc .com domain
International domain name registration and management*	8 000	-	8 000	1 pc .net, .org, .biz domain
International domain name registration and management*	8 400	-	8 400	1 pc .info domain
Domain name server (DNS) service	2 000	400	4 400	DNS server operation
Fix IP cím	-	5 000	-	1 pc fix IP adress

* The one-time fee also includes the fee of the first year.

3.2.2 Supplementary services providing protection against denial of service attacks (DDoS)

Supplementary service	One-time fee	Monthly fee
DDoS monitoring	0	5 000
DDoSTOP protection	1 000 000	-
DDoSTOP occasional protection with contract*	500 000	-
DDoSTOP continuous protection with contract*	300 000	-

* A discount is offered on the one-time fee of ordering DDoSTOP protection service, when the Customer concludes a contract within **30 days** of using the service for using for a period of at least **1 year** the Service Provider's occasional or continuous DDoS protection service

3.2.3 Supplementary services available with the Business Mobile Internet service

The supplementary service are not available with Control or Control Plus packages purchased before 1 May 2013.

Supplementary service	One-time fee	Monthly fee
Fix IP address	0	5 000

3.2.1 Virtuális szerver online bővítés

	Egységár (Ft/hó)	Rendelhető mennyiség
Virtuális szerver CPU bővítés (vCPU/db)	4 000	4
Virtual Pool (VMware) CPU bővítés (vCPU/db)	4 000	8
Virtuális szerver RAM bővítés (/GB)	2 500	16
Virtual Pool (VMware) RAM bővítés (/GB)	2 500	32

	Egységár (Ft/hó)	Rendelhető mennyiség
Economic tier storage bővítés (/GB)	12	1 000
Balanced tier storage (HDD) bővítés (/GB)	40	1 000
High performance tier storage (SSD) bővítés (/GB)	70	1 000
SSD bővítés (/GB)	90	500
HDD bővítés (/GB)	30	1 000
SAS bővítés (/GB)	30	1 000
NLSAS bővítés (/GB)	12	1 000
SATA bővítés (/GB)	12	1 000

Rendelhető mennyiség az egy bővítés során megrendelhető maximális bővítést jelenti.

3.3 Server hosting service

3.3.1 Veeam save

Function 10GB / 24 hrs / copy	Backup and Replication		Cloud Connect Backup
	Standard	Enterprise	
One-time fee	15 000	15 000	15 000
Monthly fee	2 269	3 458	2 594

3.3.2 Túzfal

Package	Cisco ASA v5	Cisco ASA v10	Cisco ASA v30	Cisco ASA v50
One-time fee	20 000	50 000	150 000	200 000
Monthly fee	20 531	60 511	189 098	255 012

3.3.3 Virtual server extension online

Supplementary service	Unit price (HUF/month)	Ordering unit
Virtual server CPU extension (vCPU/pc)	4 000	4
Virtual Pool (VMware) CPU extension (vCPU/dpcb)	4 000	8
Virtuális szerver RAM extension (/GB)	2 500	16
Virtual Pool (VMware) RAM extension (/GB)	2 500	32
Economic tier storage extension (/GB)	12	1 000
Balanced tier storage (HDD) extension (/GB)	40	1 000
High performance tier storage (SSD) extension (/GB)	70	1 000
SSD extension (/GB)	90	500
HDD extension (/GB)	30	1 000
SAS extension (/GB)	30	1 000
NLSAS extension (/GB)	12	1 000
SATA extension (/GB)	12	1 000

Ordering unit means the quantity limit imposed for each order.

3.3.4 Invitech O365 hosted IT services

Licence	Unit price (Euro/month)
Office 365 E1	6,97
Office 365 E3	20,49
Office 365 E5 without Audio Conferencing	35,78
Audio Conferencing	3,54
Azure Active Directory Premium P1	5,30
Azure Active Directory Premium P2	7,90
Azure Advanced Threat Protection for Users	4,78
Azure Information Protection Premium P1	1,76
Azure Information Protection Premium P2	4,37
Enterprise Mobility + Security E3	7,70
Enterprise Mobility + Security E5	13,00
Enterprise Mobility + Security E5 Trial	0,00
Exchange Online (Plan 1)	3,54

Licence	Unit price (Euro/month)
Exchange Online (Plan 2)	6,97
Exchange Online Archiving for Exchange Online	2,60
Exchange Online Kiosk	1,76
Exchange Online Protection	0,87
Microsoft 365 Business	17,58
Microsoft 365 Business Trial	0,00
Microsoft 365 E3	32,76
Microsoft 365 E5	56,89
Microsoft 365 E5 Compliance	8,74
Microsoft 365 E5 Security	10,50
Microsoft 365 E5 without Audio Conferencing	55,85
Microsoft 365 F1	8,74
Microsoft Cloud App Security	3,12
Microsoft Flow Plan 1	4,37
Microsoft Flow Plan 2	13,10
Microsoft Intune Device	1,76
Microsoft PowerApps Plan 1	6,14
Microsoft PowerApps Plan 2	35,05
Microsoft Social Engagement Additional 10K Posts	87,67
Microsoft Social Engagement Additional 10K Posts (10 unit min)	61,36
Microsoft Social Engagement Additional 10K Posts (100 unit min)	35,05
Microsoft Stream Plan 2 for Office 365 Add-On	1,76
Microsoft Stream Storage Add-On (500 GB)	87,67
Microsoft Teams Trial	0,00
Office 365 Advanced Compliance	6,97
Office 365 Advanced Threat Protection (Plan 1)	1,76
Office 365 Advanced Threat Protection (Plan 2)	4,37
Office 365 Business	9,15
Office 365 Business Essentials	4,37
Office 365 Business Premium	10,92
Office 365 Business Premium Trial	0,00
Office 365 Data Loss Prevention	2,60
Office 365 E5	35,78
Office 365 E5 Trial	0,00
Office 365 E3 Trial	0,00
Office 365 E5 without Audio Conferencing Trial	0,00
Office 365 Extra File Storage	0,18
Office 365 F1	3,54
Office 365 ProPlus	13,31
OneDrive for Business (Plan 1)	4,37
OneDrive for Business (Plan 2)	8,74
Power BI Pro	8,74
Project Online Essentials	6,14
Project Online Premium	48,26
Project Online Professional	26,31
SharePoint Online (Plan 1)	4,37
SharePoint Online (Plan 2)	8,74
Skype for Business Plus CAL	1,76
Visio Online Plan 1	4,37
Visio Online Plan 2	13,10
Phone System - Virtual User	0,00
Phone System	6,97

3.4 Integrated WIFI camera streaming service

Option	Monthly fee
PTZ camera	13 400

Option	Monthly fee
Surcharges on implelentation	
Raised (7 business days)	30%
Professional (2 business days)	50%
Weekend, over working hours	70%

4. Value-added Operator services

Service	Hourly fee
Expert consulting	
Professional/Chief Engineer	27 000
System engineer	21 000
Junior system engineer	17 000
Project manager	17 000
Surcharges on the hourly fees of professional consultation	
Urgency surcharge	100%
Work on non-working days and holidays	100%
Work beyond working hours	50%

The hourly fees to be charged by every started hour will be billed on the basis of work actually performed, regardless of the place of work.

Service	Monthly fee
Data recording (data entry) in the Customer's invoice management system	10 000

5. Administrative and operator services

5.1 Tariff of administrative and operator services

If not otherwise specified, the fees listed here are charged per connection.

	One-time fee	Monthly fee	Other conditions
Contract amendment fee	6 000	-	-
Transfer fee	6 000	-	-
Fee charged for change (migration) from ISDN2 to analogue connection	6 000	-	-
Fee charged for change (migration) from analogue to ISDN2 connection	20 000	-	-
Fee charged for package change and tariff package modification	6 000	-	-
Modification of ISDN2 configuration (p-p0 / p-p10 / p-mp) and number change	3 500	-	-
Modification of the phone number of IP Center extension	3 500	-	Per extension
Fee charged for the setting of permanent call restriction (per occasion and channel)	5 000	-	It is free of charge in case of premium rate calls (0690, 0691) and charity numbers /donation line/ (15cde).
Number change requested by the subscriber (HUF / phone number)	6 000	-	-
Update in the records the modification and number change initiated by the service provider	0	-	-
One-time recording in the relevant files (list of subscribers, directory assistance) of basic subscriber data (name, address, postal code, phone number, profession /job/) corresponding to the content of subscription contract.	0	-	-
One-time fee charged for data recording If different designation is requested, the fee charged for publishing the subscriber data at several locations, for the entry of address and for the presentation of further users of the telephone station (HUF/presentation)	5 000	-	-

	One-time fee	Monthly fee	Other conditions
Annual data storage fee from the year following the ordering	0	-	-
Recording and modification of data other than the basic ones	5 000	-	-
Record the change in subscriber name	0	-	-
Encryption (security classification) of subscriber data at the time of contract conclusion	0	-	-
Modification of the handling of subscriber data	5 000	-	-
Fee charged for the repeated making out of invoice	5 000	-	Per invoice
Fee charged for phone number reservation	5 000	320	-
Fee charged for main (control) number setting	5 000	-	-
Setting of supplementary comfort service by the Customer Service	5 000	-	-
Setting of call forwarding by the Service Provider	7 000	-	Per phone number
Activation of "Disaster recovery" call forwarding	15 000	-	Per phone number
Printed subscriber directory (telephone book) if taken over personally	1 000	-	1 pc is free of charge
Fee charged for telephone book delivery	-	-	A kiszállítást végző vállalkozás díjszabása szerint
Fee charged for the detailed calls list (call itemization)	0	0	If requested in electronic form (email)
Fee charged for the recurring detailed calls list (call itemization)	5 000	10 000	If requested in printed form
Fee charged for the recurring detailed calls list (call itemization)	5 000	10 000	If requested in electronic form on CD-ROM
Fee charged for the copy of detailed calls list (call itemization)	10 000	-	If requested in printed form
Fee charged for the copy of detailed calls list (call itemization)	10 000	-	If requested in electronic form on CD-ROM
Fee charged for paper based invoice copy	3 500	-	Per invoice. (resending in email is free of charge)
The copy of detailed calls list	10 000	-	
Fee charged for reconnection following restriction due to charge debt	3 346,46	-	Per current account
Interest on late payment of the invoice calculated for the outstanding amount	-	-	Annual 20 % interest
Fee of the payment reminder procedure	2 000	-	Per invoice
Reminding automated call in case of charge debt	-	-	Free of charge call
Visit charge	5 511,81	-	-
Hourly fee (per started hour)	5 000	-	-
Telephone set rental (basic)	-	291,34	-
Telephone set rental (comfort)	-	393,70	-
Fee charged for voice billing service (HUF / call)	-	-	28,00 HUF/call
Fee charged for number porting per ported number	5 500	-	-
Fee charged for printed ÁSZF (General Terms of Contract)	5 511,81	-	per GTC
Setting of special voice announcement for 1-10 numbers	20 000	-	HUF 10,000 (+ VAT) is charged for further groups of 10 numbers
Special (individual) traffic statement	20 000	-	per phone number
Balance information	0	-	
Current account information reconciliation / current account statement	0	-	
Issuing a voice record	3 500	-	In electronic format (e-mail)

	One-time fee	Monthly fee	Other conditions
Issuing a voice record	6 000	-	On data carrier (CD-ROM)
Fee charged for ISDN NT replacement	10 000	-	-
Fee charged for the delivery of ADSL modem device	1 041,67	-	Within Partner Provider's service area
Fee charged for ADSL installation	8 250	-	Within Partner Provider's service area
Fee charged for the delivery of ADSL modem and mobile device	1 230	-	-
Fee charged for the repeated provisioning of ADSL access	16 000	-	-
Fee charged for the replacement of ADSL modem device	7 200	-	Within Service Provider's service area
Fee charged for the replacement of FTTH terminal equipment (ONT, IAD)	32 000	-	-

5.2 Flat rate compensation to be paid for devices that have been destroyed, made unsuitable for proper use or are missing; replacement / substitution fee

ADSL modem (within Service Provider area)	4 917
SIM card	3 000
3G mobile device	11 811
4G (LTE) mobile device	17 717
FTTH terminal equipment (ONT, IAD)	31 496
Unattended symmetric business internet terminal equipment (1M, 2M)	100 000
Unattended symmetric business internet terminal equipment (4M)	120 000
Unattended symmetric business internet terminal equipment (8M)	168 000
Basic / Standard IP telephone set	25 000
1 st extra IP telephone set	40 000
2 nd extra IP telephone set	49 000
3 rd extra IP telephone set	65 000
4 th extra IP telephone set	87 500
5 th extra IP telephone set	195 000
Supplementary microphone	32 500
Supplementary keyboard	42 750
ISDN2 NT	39 990
Vigor router (all types)	49 500
ATA unit	19 900
230 V adapter	3 500
Wi-Fi adapter	20 000
Door-phone /gate opener/ (analogue)	125 000
Door-phone (video)	225 000
Video telephone	87 500
Conference telephone	195 000
PoE power supply	35 000
Bluetooth adapter	20 000
8-port mini switch	5 990
8-port PoE switch	39 990
8-port PoE GE switch	99 500
16-port GE switch	85 000
24-port GE switch PoE	175 000
24-port GE switch	99 990
48-port GE switch PoE	298 500
48-port GE switch	206 500
24-port FE switch	57 500
24-port FE switch	57 500
24-port FE switch PoE	115 500
48-port FE switch	99 500
48-port FE switch PoE	207 500

TP-Link TL-SG100x	25 000
Outside WIFI camera streaming equipment	50 000

5.3 Relocation fees

Tariffs applicable for relocation requested within the same service area. In the cases not shown here and for relocation of Service to outside the service area the service is offered subject to technical survey, for a customised tariff.

Analogue (PSTN) telephone service	6 000
ISDN2 telephone service	10 000
VoIP telephone service	200 000
Broadband internet (ADSL, FTTH) services	8 333,33

5.4 Suspension fees

	One-time fee	Monthly fee
Telephone services	1 500	2 000
Individually assigned, easy-to-remember number (Nice Number)	-	70% of the monthly fee
Mobile internet	1 969	1 200
Broadband internet (ADSL, FTTH) services	-	4 500
ISDN 30 telephone service	1 500	75% of the monthly fee
VoIP telephone service	1 500	75% of the monthly fee
Leased line, leased line internet and VPN services	-	75% of the monthly fee
Unattended symmetric business internet	-	75% of the monthly fee
Information technology and other services	-	50% of the monthly fee

5.5 Fee payable during the period of restriction

Electronic communication services	75% of the monthly fee
Server hosting, Information technology and other services	100% of the monthly fee

5.6 Electricity fee

Electricity fees used in the billing effective from 01. 01. 2019 (HUF/kWh):

- a.) Invitech DC14: 31,92
- b.) Invitech DC10-III: 34,48
- c.) Invitech DC10 Premium: 34,48
- d.) Invitech DC10 Standard: 34,48

5.7 Fee of international internet traffic rate difference

International internet traffic rate difference (HUF/Mbit/s)	1 200
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If the monthly average rate of international internet traffic exceeds the rate of the national and international internet traffic defined in the contract, the fee for the difference.