

Announcement of Invitech ICT Services Ltd. on the amendment of the General Terms and Conditions of Contract

Dear Customer! We hereby inform you that we are changing the terms and conditions of contract ("**GTC**") of Invitech ICT Services Ltd. (2040 Budaörs, Edison u. 4.) ("**Service Provider**") as described in this notice.

Effective date of the GTC amendment: May 1, 2020

The details of the amendment of the GTC are summarized below:

A) Reasons of amendment of the GTC

1. Clarification of the text of the GTC, which does not affect the rights of the Customers, or only to a minimal extent, in the interests of clarity and easier understanding with observance of Article 132 (2) (a) of the Eht;
2. Clarification of the rules governing the issue of the certificate of performance;
3. Clarification of the description of the content of the bill;
4. Change of the email address of the debt management group acting in the event of billing debt;
5. Change of the conditions of use of Invitech Office 365 hosted IT services;
6. Change of Audiofix service tariffs.

B) Changes affecting the body text of the GTC

1. We clarify the rules for issuing the Certificate of Performance and add that if the Customer fails to submit a declaration within the said deadline, the performance shall be deemed accepted on its part. (GTC sections 2.5, 7.1)
2. We supplement the GTC with a provision on the prevention of the siphoning of labor force. (GTC section 3.1.6.5)
3. We supplement the description of the content of the bill with items added to the bill for technical reasons in case of payment in installments. (GTC section 7.1.7)

C) Changes affecting the annexes of the GTC

1. We delete from the GTC the Telegram service, which was discontinued on December 1, 2019 on the basis of the data provision of Magyar Telekom Nyrt. (Annex 1 section 1.2.7; Annex 2 section 1.3.4)
2. We correct the range of the top international domain names that may be registered and the tariffs of the service. The .biz domain was deleted erroneously. (Annex section 3.1; Annex 2 section 3.2.1)
3. We delete from the GTC the email, group email, mail relay and the web storage rental services which were discontinued on March 31, 2020. (Annex 1 section 3.3)
4. The protection against DDoS attacks supplementary service is supplemented with the definition of the 45-day implementation period necessary to set the active protection (Annex 1 section 3.4)
5. We modify the link leading to the conditions of using the Invitech Office 365 hosted IT services. (Annex 1 section 5.3)
6. Based on the data provision of Magyar Telekom Nyrt., the following changes are introduced in the Audiofix service
 - a. new tariff categories are introduced: 06 91 636 800-899 (755,90 HUF+VAT/call), 06 90 636 900-999 (787,40 HUF+VAT/call) premium-rate charge limit service, 06 90 636 800-899 (1 500 HUF+VAT/call) and 06 90 636 900-999 (4000 HUF+VAT/call) premium-rate no charge limit number ranges, and
 - b. the charges of the listed premium-rate no charge limit number fields are modified: 06 90 636 400-499 (from 300 to 400 HUF+VAT/call), 06 90 636 500-599 (from 400 to 452.75 HUF+VAT/call), 06 90 636 600-699 (from 452.75 to 755.90 HUF+VAT/call), 06 90 636 700-799 (500-ról 1 000 HUF+VAT/call).(Annex 2 section 1.2.9.2)

If the above modifications contain any adverse provision to you, you may terminate your contract with immediate effect within 45 days of the date of receipt of this notice, without further legal consequences, also during the definite term. If you do not exercise this right of termination within this period, this shall be deemed an acceptance of the GTC amendments.

The provisions of the GTC and the Contracts not affected by this amendment shall remain in force unchanged. The consolidated text of the modified GTC can be viewed on the Service Provider's website (invitech.hu).