

Order for detailed bill itemization

The undersigned

Phone:

/address:

place of installation:

I request a detailed /itemized bill according to the following:

Detailed list of the following numbers is requested ⁽¹⁾ :	
<input type="checkbox"/>	All the telephone numbers covered by the Agreement
<input type="checkbox"/>	Main number (and its sub-numbers)
<input type="checkbox"/>	For the following, identified phone numbers:

⁽¹⁾ Please, select one of the three options and mark with x.

Itemized call list ordered as bill attachment	
for indefinite term:	<input type="checkbox"/> from year month
for definite term:	<input type="checkbox"/> from year month
cancellation	<input type="checkbox"/> from year month
Later request for itemized calls list	<input type="checkbox"/> for year month(s)
Itemized calls list format*:	
Viewing at the Customer Service Centre	<input type="checkbox"/>
In printed form at the Customer Service Centre	<input type="checkbox"/>
Printed out, delivered as mail**	<input type="checkbox"/>
Electronically	<input type="checkbox"/> Customer's e-mail address

*Itemized calls list delivered in electronic form is only for information, cannot be used in official procedure as evidence. The service provider does not assume any liability for the security of personal data after mailing, or in the case of electronic delivery after the start of SMTP transfer (mail sending).

**In the case of delivery by mail the service provider may charge the price shown in its Tariffs Schedule.

NOTIFICATION

1. Based on Article 142 (2) of Act C of 2003 on electronic communications the Service Provider will make available upon the Customer's request the statement of the traffic and billing data used for calculation of the fees. Itemized bill can be requested on a case-by-case basis, for a specific period or until withdrawal.

2. The annex to the invoice shall not contain any data suitable for the exact identification of the called party, with the exceptions contained in section 3. of this present document.

3. We call the attention to the fact that in case a statement is requested with more details than those specified above, **the Customer may learn with the detailed calls list the personal data of other natural persons as users of the electronic communications service and the Customer is allowed to learn such data exclusively with the consent of the affected user.** In lack of consent the detailed calls list will not contain the full scope of traffic and billing data used for calculation of the fees in the cases where clear identification of the called number is necessary for calculation of the fees.

The service provider is not required to check the existence or content of such consent, exclusively the Customer is liable for holding such consent.

4. The Service Provider shall not identify free phone numbers (notwithstanding the request of the Customer) including the phone number of such organizations which requested marking of their phone numbers by the National Communications Authority as "non-identifiable number" at least five days before receipt of the related request of the Customer, which numbers normally

- a.) deliver services to anonymous callers, which may give way to certain special information regarding the calling party, in particular the calls to the churches, psychical life lines, or lifelines for addicts,
- b.) allow reporting of criminal actions for anonymous callers (anonymous witness lines),
- c.) calls to the emergency lines

In case the Customer called from the postpaid line free-phone or "non-identifiable telephone numbers" the total of the bill and the total of the itemized calls list may differ with a view to the above requirement.

5. With the signature of this present Order Form the Customer declares that he/she has taken note of the information provided by the Service Provider.

Date: ____/____/____.

Customer